

MAKING A CLAIM

If an accident occurs under any of the guarantees described in the benefits schedule, then the insured should in the shortest time possible contact the 24/7 International Helpline on the following:





Direct assistance email: afrcosiam@mapfre.com Refund assistance email: refund@mapfre.com

By dialing the emergency number, you will be prompted to provide:

- Passport or identity card number
- Policy number
- Full name of the injured and principle insured
- Cause of the call
- The place you are located (Hotel/City/Address/Phone number)

For non-emergency medical and other claims, you will need to complete a claim form as soon as possible after the incident has occurred or within 31 days of your return to your home country.

The form together with relevant invoices, travel documents and any other details must be sent to GA INSURANCE LIMITED.

MAJOR COVER EXCLUSIONS

- Pre-existing illnesses/conditions whether known/unknown to the insured
- Reimbursement of medical expenses over 300USD where the client did not seek approval from MAPFRE before making the payment
- Expenses arising from flight cancellations by airline
- Natural perils such as floods, earthquakes, landslides, volcanic eruptions etc.
- Loss arising from terrorism, mutiny or crowd disturbances
- Dangerous sports such as underwater diving, mountain climbing, motor racing etc.
- Loss arising from Labor accidents e.g mining
- Incidents that happen before the client leaves Kenya
- follow-up medical treatment
- Claims whereby the client did not suffer financial loss
- Any damage occurring to Mobile Phones or Personal Computers not registered at the moment of taking out the policy
- will have already taken effect will not be cancelled.

Refer to the policy document for detailed policy terms, conditions & exclusions

APPLICATION FORM

Full Company Name	
Postal Address	
Phone Number	
Email Address	
KRA Pin No	
Policy Period - Start Date	End Date
PACKAGE SELECTED 200 days/year O 500 days/year O 600 days/year O	800 days/year

DECLARATION

- 1. I am not aware of any circumstances likely to lead to cancellation of the journey nor have I withheld any information likely to affect the acceptance of this insurance and will notify the company of any change in circumstances or health occurring prior to departure.
- 2. I declare that all persons are in good state of health and fit to travel. Pre-existing conditions are excluded.
- 3. I accept the levels of cover chosen as well as all terms and conditions.

CORPORATE TRAVEL COVER - SCHEDULE OF BENEFITS (USD)



Provides Worldwide coverage except the country of residence

PRODUCT BENEFITS AND LIMITATIONS: COOPERATE PLUS PLAN

COVER / BENEFIT	LIMIT (USD)	EXCESS (USD)
PERSONAL ASSISTANCE		
RELAY OF URGENT MESSAGES	INCLUDED - SERVICE ONLY	Nil
DISPATCH OF MEDICATION	Nil	
GENERAL INFORMATION	INCLUDED - SERVICE ONLY	Nil
REPLACEMENT STAFF	\$2.500	Nil
HIJACK	\$250 HOUR MAX. 80 HOURS	Nil
MEDICAL TRANSPORTATION AND REPATRIATION		
MEDICAL TRANSPORTATION OR REPATRIATION	\$50,000	Nil
TRANSPORT OF A PERSON DUE TO THE HOSPITALISATION OF THE INSURED	RETURN TICKETS ECONOMY CLASS	5 DAYS
STAY OF A PERSON DUE TO THE HOSPITALISATION OF THE INSURED	\$100 DAY MAX. 10 DAYS	5 DAYS
TRANSPORTATION OR REPATRIATION OF THE ACCOMPANYING INSUREDS	\$5,000	Nil
MEDICAL EXPENSES		
MEDICAL EXPENSES ABROAD	\$300,000	Nil
COMPULSORY QUARANTINE DUE TO DIAGNOSED COVID-19 Covid-19 Medical Expenses Abroad	\$80 PER DAY - MAX. 14 DAYS	Nil
FIRST MEDICAL ASSISTANCE ABROAD Now Included*	INCLUDED IN GENERAL LIMIT	Nil
DENTAL EXPENSES	\$400	Nil
PHARMACEUTICAL EXPENSES	INCLUDED IN GENERAL LIMIT	Nil
MEDICAL EXPENSES AFTER THE RETURN TO THE COUNTRY OF ORIGIN	\$1,500	Nil
REPATRIATION OF MORTAL REMAINS		
TRANSPORT OR REPATRIATION OF THE DECEASED INSURED	\$50,000	Nil
BURIAL EXPENSES	\$2,000	Nil
LUGGAGE		
INDEMNITY DUE TO PROBLEMS WITH THE CHECKED - IN LUGGAGE (ACCIDENTAL DAMAGE, LOSS, ROBBERY)	\$2,000	Nil
COMPENSATION FOR BAGGAGE DELAY	\$300	6 HOURS
CANCELLATION		
REIMBURSEMENT OF THE CANCELLATION EXPENSES OF THE TRIP	\$2,000	Nil
DELAYS		
INDEMNITY DUE TO THE TRANSPORT DEPARTURE DELAY	\$100	4 HOURS
CURTAILMENT		
CURTAILMENT EXPENSES	\$2,000	Nil
EARLY RETURN DUE TO SERIOUS FAMILY MATTER	\$5,000	Nil
PERSONAL ACCIDENTS		
ACCIDENTAL DEATH MEANS OF TRANSPORT	\$30,000	Nil
PERMANENT ACCIDENTAL DISABILITY (MEANS OF TRANSPORT)	\$30,000	Nil
PERSONAL LIABILITY		
PERSONAL LIABILITY DUE TO PHYSICAL DAMAGES TO THIRD- PARTIES	\$75,000	Nil
LEGAL DEFENCE (NOT TRAFFIC)	\$1,500	Nil
DEPOSIT FOR LEGAL COSTS AND EXPENSES	\$20,000	Nil
PERSONAL LIABILITY DUE TO MATERIAL DAMAGES TO THIRD-PARTIES	\$75,000	Nil
COMPLEMENTARY MEDICAL COVERS		
HOSPITAL COMPENSATION	\$30 DAY MAX. 20 DAYS	Nil
COMPLEMENTARY CARD COVERS		
	\$1,500	Nil

PREMIUM SCHEDULE IN USD

Type of Plan (Travel Days/year)	200 days/year	500 days/year	600 days/year	800 days/year	1000 days/year	1500 days/year
Annual Premium	1,579	2,688	3,610	4,539	5,035	7,360
Premium per excess day	8	6	6	6	5	5

Premiums are exclusive of levies: Policy Holder's Compensation Fund = 0.25% Training Levy = 0.2 Stand Duty = KES 40/-

Disclaimer*

The information contained in this brochure is for marketing purposes only, full information of the cover is contained in the policy document. In case of any queries and clarifications, please contact your agent/broker or any of our branches near you.



1. Product description

This Plan covers those employees designated by the Client Company (The Policyholder) during their international journeys for a maximum of 92 consecutive days. The travel object of this insurance has to be communicated to the Insurer before its beginning and the beneficiary's information registered in the traveller's database. Manual labour of any kind is not covered accordingly with the General Conditions of the Policy.

2. Main definitions affecting this product:

- Policyholder: Corporations buying any of the proposed packages including the benefits in the policy.
- Insured Person: Employees, Board Members and consultants, declared within the travellers Database and travelling on international business trips for and on behalf of the Policyholder.
- Maximum Beneficiary Age: 75 years old.
- Geographical Coverage: Worldwide excluding the country of Residence.
- Manual Labour: unskilled, semi-skilled, and/or skilled labour involving working with your hands and/ or operation of mechanical and/or non-mechanical machinery and/or equipment are excluded.

3. Insured Database

It is warranted that the Policyholder will declare to THE INSURER the following information (Traveller database) before the travel journey of the cover starts. This database must include the following:

• Designation of the policyholder (Company's Name)

- Number of blanket policy
- Validity dates of the policy (annual policies)
- Daily package purchased
- Trip information:
 - Name of the Employee travelling
 - Passport/ID number
 - Start date
 - End date
 - Duration of the trip (days)
 - Destination

It is explained, understood and noted that those employees not declared before the trip begins will not be covered.

4. Coverage

One Year BLANKET Policy: Several employees can be covered during the validity of the policy for journeys declared before its commencement. Travelling days covered will be deducted of the daily plan contracted by the policyholder. Excess days will be charged accordingly to the pricing set in this document.

5. The Premium

- Premiums paid for Annual plan are not eligible for total or partial reimbursement.
- The blanket policy is valid up to one year from the inception date.
- Non-consumed days are not cumulative for the next period in case of renewal of the policy in any of its day packages.